

Safe Space

Mental Health LLC

Terms and Conditions

Welcome to Safe Space Mental Health LLC!

These terms and conditions outline the rules and regulations for the use of Safe Space Mental Health LLC's Website, (located at www.safespacementalhealth.com) as well as its mobile application. Wherever safespacementalhealth.com is mentioned, its mobile application is implied. Please note that when referring to this website, safespacementalhealth.com and www.safespacementalhealth.com are used interchangeably. Safe Space Mental Health LLC reserves the right to modify this policy at any time without direct notice to its users. Modified versions of this agreement will be available through our website at www.safespacementalhealth.com, and will include the policy's effective date.

By accessing this website we assume you accept these terms and conditions. Do not continue to use www.safespacementalhealth.com if you do not agree with all of the terms and conditions stated on this page.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of the United States. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

Cookies

We employ the use of cookies. By accessing safespacementalhealth.com, you agreed to use cookies in agreement with the Safe Space Mental Health LLC's Privacy Policy.

Most interactive websites use cookies to let us retrieve the user's details for each visit. Cookies are used by our website to enable the functionality of certain areas to make it easier for people visiting our website. Some of our affiliate/advertising partners may also use cookies.

License

Unless otherwise stated, Safe Space Mental Health LLC and/or its licensors own the intellectual property rights for all material on Safe Space Mental Health LLC. All intellectual property rights are reserved.

You must not:

- Republish material from safespacementalhealth.com
- Sell, rent or sub-license material from safespacementalhealth.com.
- Reproduce, duplicate or copy material from safespacementalhealth.com.
- Redistribute content from safespacementalhealth.com.

This Agreement shall begin on the date 10/10/2021.

Parts of this website offer an opportunity for users to post and exchange opinions and information in certain areas of the website. Safe Space Mental Health LLC does not filter, edit, publish or review Comments prior to their presence on the website. Comments do not reflect the views and opinions of Safe Space Mental Health LLC, its agents and/or affiliates. Comments reflect the views and opinions of the person who post their views and opinions. To the extent permitted by applicable laws, Safe Space Mental Health LLC shall not be liable for the Comments or for any liability, damages or expenses caused and/or suffered as a result of any use of and/or posting of and/or appearance of the Comments on this website.

Safe Space Mental Health LLC reserves the right to monitor all Comments and to remove any Comments which can be considered inappropriate, offensive or causes breach of these Terms and Conditions.

You warrant and represent that:

- You are entitled to post the Comments on our website and have all necessary licenses and consents to do so;
- The Comments do not invade any intellectual property right, including without limitation copyright, patent or trademark of any third party;
- The Comments do not contain any defamatory, libelous, offensive, indecent or otherwise unlawful material which is an invasion of privacy
- The Comments will not be used to solicit or promote business or custom or present commercial activities or unlawful activity.

You hereby grant Safe Space Mental Health LLC a non-exclusive license to use, reproduce, edit and authorize others to use, reproduce and edit any of your Comments in any and all forms, formats or media.

Hyperlinking to our Content

The following organizations may link to our Website without prior written approval:

- Government agencies;
- Search engines;
- News organizations;
- Online directory distributors may link to our Website in the same manner as they hyperlink to the Websites of other listed businesses; and
- System wide Accredited Businesses except soliciting non-profit organizations, charity shopping malls, and charity fundraising groups which may not hyperlink to our Web site.

These organizations may link to our home page, to publications or to other Website information so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement

or approval of the linking party and its products and/or services; and (c) fits within the context of the linking party's site.

We may consider and approve other link requests from the following types of organizations:

- commonly-known consumer and/or business information sources;
- dot.com community sites;
- associations or other groups representing charities;
- online directory distributors;
- internet portals;
- accounting, law and consulting firms; and
- educational institutions and trade associations.

We will approve link requests from these organizations if we decide that: (a) the link would not make us look unfavorably to ourselves or to our accredited businesses; (b) the organization does not have any negative records with us; (c) the benefit to us from the visibility of the hyperlink compensates the absence of Safe Space Mental Health LLC; and (d) the link is in the context of general resource information.

If you are one of the organizations listed in paragraph 2 above and are interested in linking to our website, you must inform us by sending an e-mail to ssmh@safespacementalhealth.com. Please include your name, your organization name, contact information as well as the URL of your site, a list of any URLs from which you intend to link to our Website, and a list of the URLs on our site to which you would like to link. Wait 2-3 weeks for a response.

Approved organizations may hyperlink to our Website as follows:

- By use of our corporate name; or
- By use of the uniform resource locator being linked to; or
- By use of any other description of our Website being linked to that makes sense within the context and format of content on the linking party's site.

No use of Safe Space Mental Health LLC logo or other artwork will be allowed for linking absent a trademark license agreement.

iFrames

Without prior approval and written permission, you may not create frames around our Webpages that alter in any way the visual presentation or appearance of our Website.

Content Liability

We shall not be held responsible for any content that appears on your Website. You agree to protect and defend us against all claims that is rising on your Website. No link(s) should appear on any Website that may be interpreted as libelous, obscene or criminal, or which infringes, otherwise violates, or advocates the infringement or other violation of, any third party rights.

Your Privacy

Please read Privacy Policy

Reservation of Rights

We reserve the right to request that you remove all links or any particular link to our Website. You agree to immediately remove all links to our Website upon request. We also reserve the right to amend these terms and conditions and its linking policy at any time. By continuously linking to our Website, you agree to be bound to and follow these linking terms and conditions.

Removal of links from our website

If you find any link on our Website that is offensive for any reason, you are free to contact and inform us at any moment. We will consider requests to remove links but we are not obligated to do so or to respond to you directly.

We do not ensure that the information on linked websites are correct, we do not warrant its completeness or accuracy; nor do we promise to ensure that the website remains available or that the material on the website is kept up to date.

Disclaimer

To the maximum extent permitted by applicable law, we exclude all representations, warranties and conditions relating to our website and the use of this website. Nothing in this disclaimer will:

- limit or exclude our or your liability for death or personal injury;
- limit or exclude our or your liability for fraud or fraudulent misrepresentation;
- limit any of our or your liabilities in any way that is not permitted under applicable law; or
- exclude any of our or your liabilities that may not be excluded under applicable law.

The limitations and prohibitions of liability set in this Section and elsewhere in this disclaimer: (a) are subject to the preceding paragraph; and (b) govern all liabilities arising under the disclaimer, including liabilities arising in contract, in tort and for breach of statutory duty.

As long as the website and the information and services on the website are provided free of charge, we will not be liable for any loss or damage of any nature.

Disclaimer for Safe Space Mental Health LLC

If you require any more information or have any questions about our site's disclaimer, please feel free to contact us by email at ssmh@safespacementalhealth.com.

Disclaimers for Safe Space Mental Health LLC

All the information on this website - www.safespacementalhealth.com - is published in good faith and for general information purpose only. Safe Space Mental Health LLC does not make any warranties about the completeness, reliability and accuracy of this information. Any action you take upon the

information you find on this website (safespacementalhealth.com), is strictly at your own risk. Safe Space Mental Health LLC will not be liable for any losses and/or damages in connection with the use of our website.

From our website, you can visit other websites by following hyperlinks to such external sites. While we strive to provide only quality links to useful and ethical websites, we have no control over the content and nature of these sites. These links to other websites do not imply a recommendation for all the content found on these sites. Site owners and content may change without notice and may occur before we have the opportunity to remove a link which may have gone 'bad'.

Please be also aware that when you leave our website, other sites may have different privacy policies and terms which are beyond our control. Please be sure to check the Privacy Policies of these sites as well as their "Terms of Service" before engaging in any business or uploading any information.

Consent

By using our website, you hereby consent to our disclaimer and agree to its terms.

Update

Should we update, amend or make any changes to this document, those changes will be prominently posted here.

Privacy Policy for WWW.SAFESPACEMENTALHEALTH.COM

At Safe Space Mental Health LLC, accessible from www.safespacementalhealth.com, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by Safe Space Mental Health LLC through our website www.safespacementalhealth.com and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities at www.safespacementalhealth.com and is valid for visitors to that website with regards to the information that they shared with and/or is collected by Safe Space Mental Health LLC. This policy is not applicable to any information collected offline or via channels other than this website, including links on our website to external websites.

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

Information we collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your payment information for billing purposes, and contact information, including items such as name, company name, address, email address, and telephone number.

How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website.
- Billing purposes to sell product.
- Understand and analyze how you use our website.
- Develop new products, services, features, and functionality.
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes.
- Send you emails.
- Contact you to provide services
- Find and prevent fraud.

Log Files

Safe Space Mental Health LLC follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and a part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

Cookies and Web Beacons

Like any other website, Safe Space Mental Health LLC uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

Google DoubleClick DART Cookie

Google is one of a third-party vendor that may be on our site. It also uses cookies, known as DART cookies, to serve ads to our site visitors based upon their visit to www.website.com and other sites on the internet. However, visitors may choose to decline the use of DART cookies by visiting the Google ad and content network Privacy Policy at the following URL – <https://policies.google.com/technologies/ads>

Our Advertising Partners

Some of the advertisers on our site may use cookies and web beacons. Our advertising partners may include the following. Each of our advertising partners has their own Privacy Policy for their policies on user data. For easier access, we hyperlinked to their Privacy Policies below.

- Google

<https://policies.google.com/technologies/ads>

Advertising Partners Privacy Policies

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that would appear on safespacementalhealth.com, which would be sent directly to users' browser. They would automatically receive your IP address when this occurs. These technologies would be used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that Safe Space Mental Health LLC has no access to or control over these cookies that may be used by third-party advertisers.

Third Party Privacy Policies

Safe Space Mental Health LLC's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

CCPA Privacy Rights (Do Not Sell My Personal Information)

Under the CCPA, among other rights, California consumers have the right to:

Request that a business that collects a consumer's personal data disclose the categories and specific pieces of personal data that a business has collected about consumers.

Request that a business delete any personal data about the consumer that a business has collected.

Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at ssmh@safespacementalhealth.com.

GDPR Data Protection Rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at ssmh@safespacementalhealth.com.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

Safe Space Mental Health LLC does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

Medical Disclaimer

All content found on the safespacementalhealth.com website, including: text, images, audio, or other formats were created for informational purposes only. The Content is not intended to be a substitute for professional medical advice, diagnosis, or treatment. Content found on safespacementalhealth.com is not in any way a form of treatment, delivery of psychotherapy, nor does it imply an agreement to receive treatment by safespacementalhealth.com or any of its employees or affiliates. Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical or mental health condition. Never disregard professional medical advice or delay in seeking it because of something you have read on this website.

If you think you may have a medical emergency, call your doctor, go to the emergency department, or call 911 immediately. Safe Space Mental Health LLC does not recommend or endorse any specific tests, physicians, products, procedures, opinions, or other information that may be mentioned on safespacementalhealth.com. Reliance on any information provided on safespacementalhealth.com, employees of Safe Space Mental Health LLC or the Safe Space Mental Health LLC's contracted writers, or medical professionals presenting content for publication to safespacementalhealth.com is solely at your own risk.

The Site may contain health- or medical-related materials or discussions regarding mental health matters including domestic violence, sexual abuse, suicide and other high-risk topics. If you find these materials offensive, you may not want to use our Site. The Site and its Content are provided on an "as is" basis.

Links to educational content not created by Safe Space Mental Health LLC are taken at your own risk. Safe Space Mental Health LLC is not responsible for the claims of external websites and education companies.

TESTIMONIALS DISCLAIMER

The Site may contain testimonials by users of our products and/or services. These testimonials reflect the opinions of such users. However, the experiences are personal to those particular users, and may not necessarily be representative of all users of our products and/or services. We do not claim, and you should not assume, that all users will have the same experiences. **YOUR INDIVIDUAL RESULTS MAY VARY.** The testimonials on the Site are submitted in various forms such as text, audio and/or video, and are reviewed by us before being posted. They appear on the Site verbatim as given by the users, except for the correction of grammar or typing errors. Some testimonials may have been shortened for the sake of brevity where the full testimonial contained extraneous information not relevant to the general public. The views and opinions contained in the testimonials belong solely to the individual user and do not reflect our views and opinions. We are not affiliated with users who provide testimonials, and users are not paid or otherwise compensated for their testimonials. The testimonials on the Site are not intended, nor should they be construed as claims that our products and/or services can be used to diagnose, treat, mitigate, cure, prevent or otherwise be used for any disease, medical or mental health condition. No testimonials have been clinically proven or evaluated.

Refund and Return Policy

Digital Products:

Digital products (i.e. products received electronically) cannot be returned once they are purchased. All sales on these items are final and nonrefundable.

However, sometimes glitches happen. For this reason, Safe Space Mental Health LLC offers refunds on a case-by-case basis upon review by Safe Space Mental Health LLC for the following exceptions:

- Duplicate Purchase — If you unintentionally order duplicates of the same item within the same purchase order, we will refund charges made on the duplicates.

- Misrepresentation - An item description misrepresents what is actually contained in the electronic product. (Requests are subject to Safe Space Mental Health LLC review.)

Example: A product description states that the item contains 26 pages when it actually contains 24.

The following is not subject to a refund:

Compromised File- If a file is damaged or missing content, (subject to Safe Space Mental Health LLC's review) Safe Space Mental Health LLC will resend the file in the original format up to 3 times. All sales are considered final upon 3 attempts to reconcile the issue in the manner aforementioned.

If your purchase falls into one of these categories, please contact us at ssmh@safespacementalhealth.com. Please be sure to include the item name and your concerns along with screenshots or any additional information you may have.

Physical Products:

Safe Space Mental Health LLC provides a full refund, store credit, or exchange within 14 days of an item's purchase with the following provisions:

Returns:

All returns must be postmarked within 14 days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

To return an item, send notification of your intention to return to ssmh@safespacementalhealth.com. Please include the reason for the return. Place the item securely in its original packaging and mail it to the following address: 3231 S Halsted St #227, Chicago, IL 60608. Attn: Returns. After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least 10 business days from the receipt of your item to process your return. Please note that the return of your charges may vary depending on your bank.

Exceptions:

For defective or damaged products, please contact us at ssmh@safespacementalhealth.com to arrange a refund or exchange.

Questions:

If you have any questions concerning our return policy, please contact us at ssmh@safespacementalhealth.com.